

DMV-DIRECT

REGISTRATION, TITLING, & BEYOND...

CALL 718.747.0400

GNYADA's vehicle registration and titling service, DMV-DIRECT, has been dealers go-to source for fast, convenient, & reliable DMV services.

DMV-DIRECT provides many **DMV** related services, including:

- Permanent Registration Issuance
- Duplicate Titles In 3 To 5 Days
- Out-of-State Registration & Title Processing for 42 States
- On-Site Connecticut Plates Issuance
- Dial-In Information Verification
- In-Transit Processing
- **Duplicate Registrations**
- Registration Renewals
- **Title-Only Transactions**
- Plate Surrenders
- Dealer Plate Renewals
- Rental Plate Renewals
- Repossessed Vehicles Processing
- MV-82 & Transmittal Forms Supplied
- Boat Registrations Renewed and Duplicates
- **Trailer Plates**
- Commercial Plates





GNYADA'S DMV DIRECT

RUSH DUPLICATE TITLE SERVICE

FAST, LOW COST SERVICE

Have a title at your dealership in 3 days, easy as 1, 2, 3! 1. Fax Paperwork to 718.747.1237

- Receive title on 3rd day



NEW JERSY TRANSACTION



May's Education and Training Classes

May 24 & 25

GNYADA Sales Academy

Time: 10:00 am to 4:00 pm

May 26

Service Advisor's Guide To Selling

Time: 10:00 am to 4:00 pm



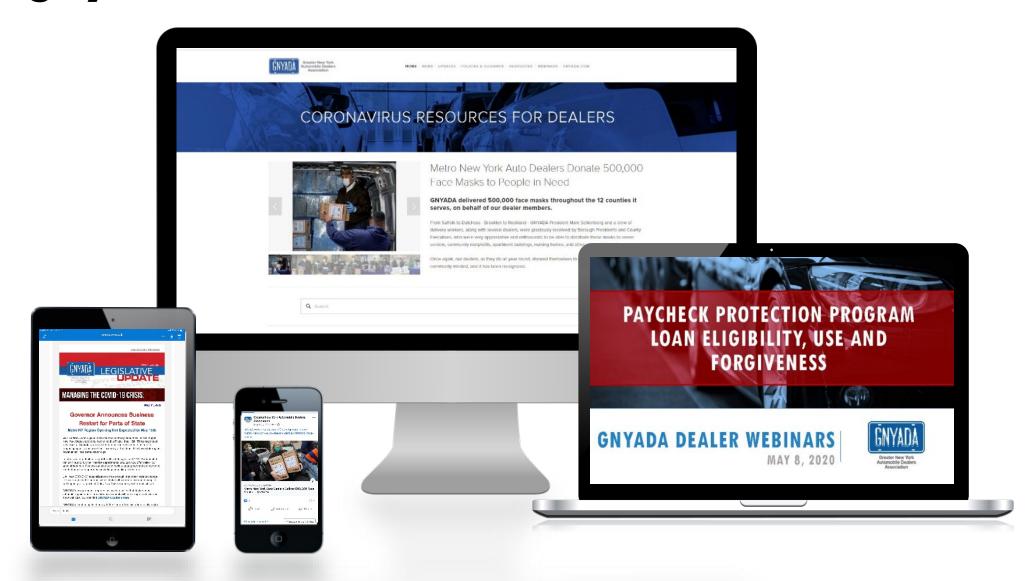
Visit www.gnyada.com/education to Register



All in on Electric Vehicles allinonevs.com



www.gnyada-covid19.com





Using **Technology in Fraud Detection** and Prevention... **A Case Study**

PRESENTED BY KEN ROSENFIELD, CPA





Case Study: Automotive Group

Overview of Dealership

- Five Dealer Group in Metropolitan Area
- Sisters as Controllers splitting stores/one of brothers ran collision center
- Sisters were god mothers to dealers' children and dealer's god parents to sister's children
- No review of vendors on a periodic basis
- No bank reconciliations performed hired outside accounting firm

Case Study: Automotive Group

Overview of Dealership - continued

- Heavy use of Manual Journal Entries
- No Expense Analysis
- Elder dealer always signed intercompany checks without question.
- Area is heavy ethnic neighborhood
 - no credit card usage, all cash





Elements of Fraud

- 1. Fictitious Vendors
- Use of company cash and credit cards to pay personal expenses
- 3. Use of gift cards run through promotion expense
- 4. Purchase of cars through intercompany and employee receivables
- 5. Writing off deductibles from insurance claims in Collision Center
- 6. Non-system-generated Control Numbers
- 7. Cancel checks that never clear bank
- 8. Vehicle Consignment Inventory vehicles for sale not in inventory ledgers

What Was Discovered

- Dropping theft amounts in balance sheet accounts
- 2. Hiding and changing balances with made up control numbers and accounts
- 3. Fraudulent Bank Reconciliations
- 4. Collusion with Vendors/Employees
- 5. CPA firm did not recognize indicia of fraud
- 6. Vehicle Consignment Inventory





Use of Technology

How We Discovered It

- 1. Scan of journal entries to various asset accounts
- 2. Automated Bank Reconciliations
- 3. Analysis of payment frequency and amounts to vendors and corresponding entries-coded to irregular accounts
- 4. Reconciliation of daily cash boards to cash deposits to banks
- Bank officer called dealer when teller was uncomfortable with a funds transfer to pay off a personal credit card

Use of Technology

How We Discovered It – continued

- 1. Scan of non-sequential and non-computergenerated control numbers
- 2. Reconciliation of customer, employee, and vendor NAD numbers
- 3. Scan and match of customer, vendor and employee addresses and phone numbers
- 4. Reconciliation of inventories
- 5. Reviewing adjusting entries
- 6. Matching addresses and NAD numbers
- 7. Running low gross deals and whole sale loss reports





Preventative Measures in Accounting

How We Could Avoid It

- 1. Purchase orders with invoices for all disbursements to vendors
- Daily reconciliation of cash boards, deposits and bank accounts
- 3. Internal control review and study of functions in the accounting department
- Frequent spot checks of schedules and transactions
- 5. Approval process for adjusting entries
- 6. Approval process for write offs, discounts, low gross deals
- 7. Rotate functions and personnel in accounting department
- 8. Conduct internal audits

Preventative Measures in Accounting

How We Could Avoid It - continued

- 1. Forbidden use of non-system-generated control numbers.
- 2. Propper vetting of vendors
- 3. Continual ROI inspections of vendors
- 4. Remove access to accounting records for terminated staff and vendors
- 5. If suspicious person dies prior to indictment, make sure it is the right person that died!





DEALER RECORD RETENTION CHART

DMV Records | Business Records | Employment Records |

COVID-19 Records | Environmental Records |

Accounting Records | Consumer Records |



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This Publication is sponsored by AutoTrieve



Questions?



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Visit our Website

www.rosenfieldandco.com

Call Us

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Email Us

marketing@rosenfieldandco.com

Thank you for your time!



Document Scanning Fundamentals

Security & GLBA Safeguards Compliance

Quality Controls

□ Cost



Top 10 Reasons to Scan Documents

- Protect clients' personal information.
- Securely store customer information
- Mitigate risk of cyber breach, identity theft
- Avoid potential penalties FTC fines (apx. \$47,000 per violation)
- Meet compliance requirements of Amended Safeguards Rule (required by December 9, 2022)
- Documents readily available for OEM & other audits
- Reclaim retail space
- Save labor costs associated with filing and retrieving documents
- Eliminate loss and misfiling of documents
- Limit access to documentation.



Why Outsourcing of Compliant Document Scanning?

- Labor costs in-house too high
- Volume not being completed in-house
- Gaps in what has been scanned
- Lack of quality control
- DJ's are too cumbersome to scan in-house
- DJ's have too much liability to be laying around store waiting to be scanned...
- Downtime creates huge backlogs & vulnerabilities



Verification Process & OEM Audit Media

□ 100% Verification Services Ensures that OEM Requests Will Always be Found...

OEM Audit Media Available Upon Request







Compliant Document Scanning as a Service (CDSaaS)

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